

Gloucester City Fire Department
Fire Headquarters
One North King Street
Gloucester City New Jersey 08030
Phone (856) 456-0060 ~ Fax (856) 456-0882

Dear Gloucester City Residents and Business Owners:

We are pleased to announce that due to a recent Insurance Service Office (ISO) re-evaluation done on the quality of fire protection provided by the Gloucester City Fire Department that our rating has improved.

What is the Insurance Service Office (ISO)? The ISO is an independent analysis that reviews and evaluates the quality of Fire Department and water supply system that provides protection to its municipality. Based off the analysis a rating is given to each municipality; whereas, home and business insurance companies use this rating to develop premium rates.

What did the analysis consist of? The analysis reviews and evaluates in depth the following:

- Fire Department Operations (equipment, staffing, training, response times, facilities, equipment maintenance, testing, and record keeping)
- Fire Risk Reduction Efforts (Fire prevention codes and enforcement, public fire safety education, and fire investigation)
- Water Supply System (amount of water available for firefighting and inspections, flow testing, and maintenance of fire hydrants)
- Emergency Communications (emergency reporting and dispatch systems plus their capabilities)

What is the best rating versus worst? ISO's Public Protection Classification (PPC) grading scale ranges from Class 1, which signifies "superior property protection" versus Class 10, which designates that an area's fire protection does not meet the minimum criteria established by ISO. Lower ratings, reflect the quality of fire department and the service that it provides, and usually converts into lower home and business insurance premiums for the customer.

The Gloucester City Fire Department has been a Class 4 Fire Department since 1999. As the Fire Chief, I'm pleased to inform you that as a result of our recent re-evaluation, the Gloucester City Fire Department will receive the designation of a Class 3 Fire Department. This designation will become effective March 01, 2019. This is a direct reflection of the dedication of the Gloucester City Mayor and Council, Gloucester City Department of Utilities (Water), and most of all the members of the Gloucester City Fire Department.

Please use this letter to notify your insurance agent that as of March 01, 2019, the City of Gloucester City is designated as an ISO Public Protection Class 3 Community.

Sincerely,


Michael J. Hagan
Chief of Department